

GlenTech Ltd 235 Hunts Pond Road Fareham Hampshire P014 4PJ

## Hourly Rates & Block Hours Offering

## **Hourly Rates:**

Our hourly Standard Rate is £60 + Vat

Our hourly Out of Hours, Weekend and Bank Holiday Rates are £90 + Vat

## Block Hour Rates:

- 10 Hour Support Block Hours @ £500 + Vat
- 20 Hour Support Block Hours @ £950 + Vat
- 40 Hour Support Block Hours @ £1800 + Vat

## **Block Hour information:**

- Block Hours can be used for all support purposes from installation to fault rectification and the time for resolution will be recorded and deducted from the customers balance of time remaining within their chosen package.
- Once Block Hours have been used, the customer will have the choice of renewing the hours or choosing to move to one of our monthly packages dependent on cost effectiveness for the business.
- Block Hours have no tied in contracts or obligations, making it a great flexible choice.
- Block Hours are non-refundable.